

New booking system for Epsom Recycling Centre

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Epsom community recycling centre has been chosen to trial a new booking system for the community recycling centre **from 5 November.**

Since the site reopened after lockdown, reduced capacity as a result of social distancing measures resulted in significant queues. This is causing disruption to residents and nearby businesses on the Blenheim Road industrial estate.

The booking system aims to reduce queues by controlling the flow of traffic and visitors to the site (no pedestrian access). The trial is expected to last until Christmas and a survey will be conducted to ask residents how they found the process.

The system is available online but residents without internet access can call the customer centre **01372 728 722 and have a time slot booked on their behalf.**

Slots are available to book immediately for 5 November onwards and residents will need a slot for any visits to the CRC from Thursday 5 November. Until 5 November, residents will still be able to turn up without booking.

Each slot is 15 minutes long and residents can arrive at any time within that period. Slots will be available to book up to 14 days in advance and there is no limit to the number of slots you can book, but we ask residents to be considerate to other users. All other rules of the community recycling centre will stay, including the need to bring proof of residency or a valid van permit.

Epsom CRC is still **closed on Tuesdays and Wednesdays, open Thursday to Monday, 8am to 4pm.**

More information and a link to the system can be found at surrey.gov.uk/epsomrecycling